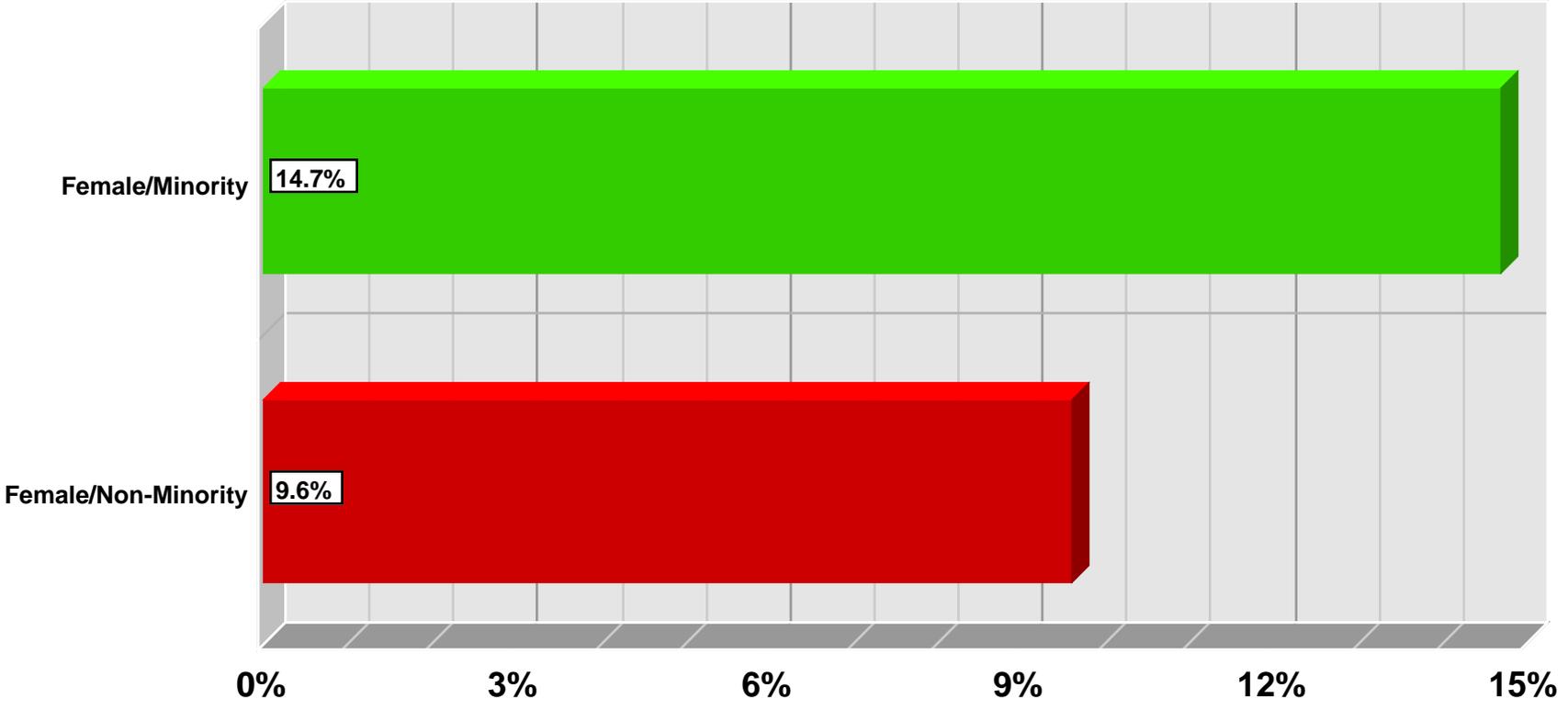


(89a) How satisfied are you with elder care programs:



■ Significantly High Comparison ■ Neutral Comparison ■ Significantly Low Comparison