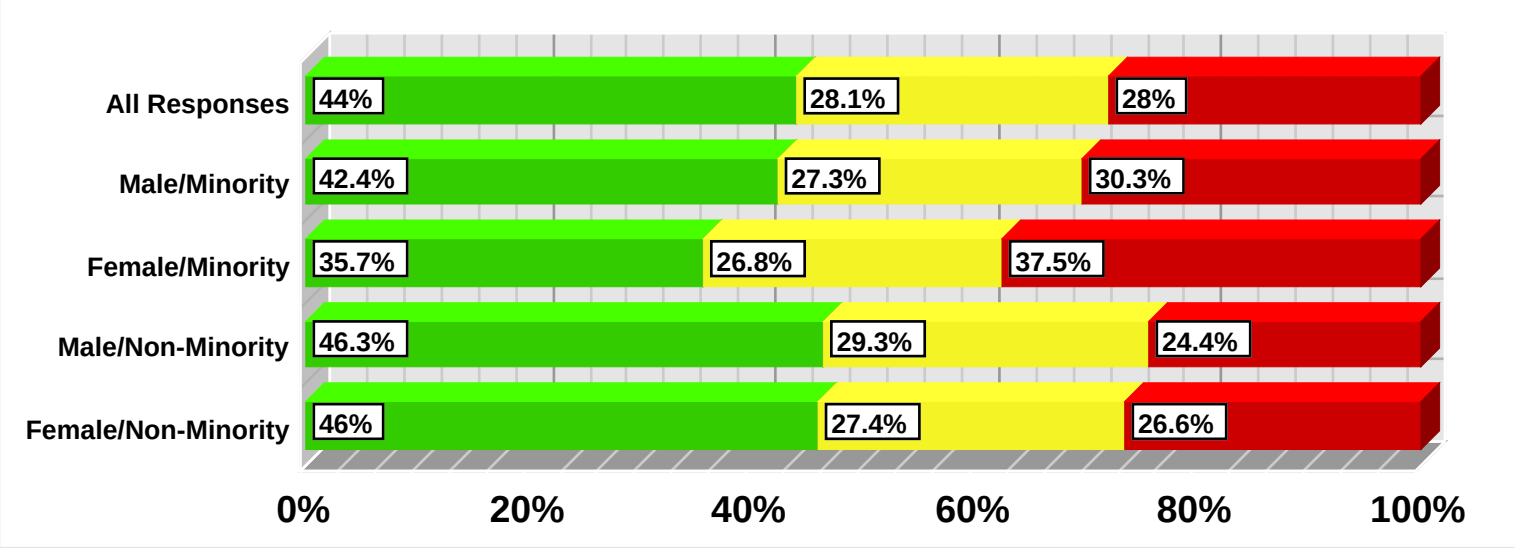(25) Complaints, disputes or grievances are resolved fairly in my work unit.