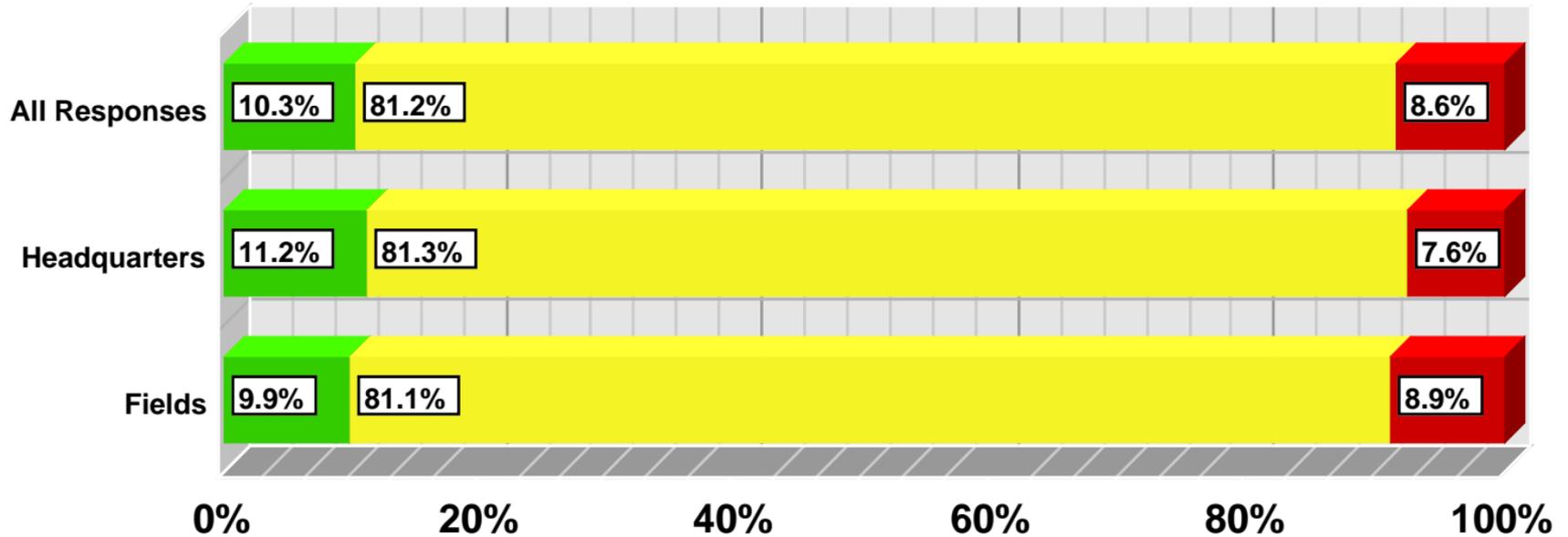


(89a) How satisfied are you with elder care programs:



■ Positive Responses

■ Neutral Responses

■ Negative Responses