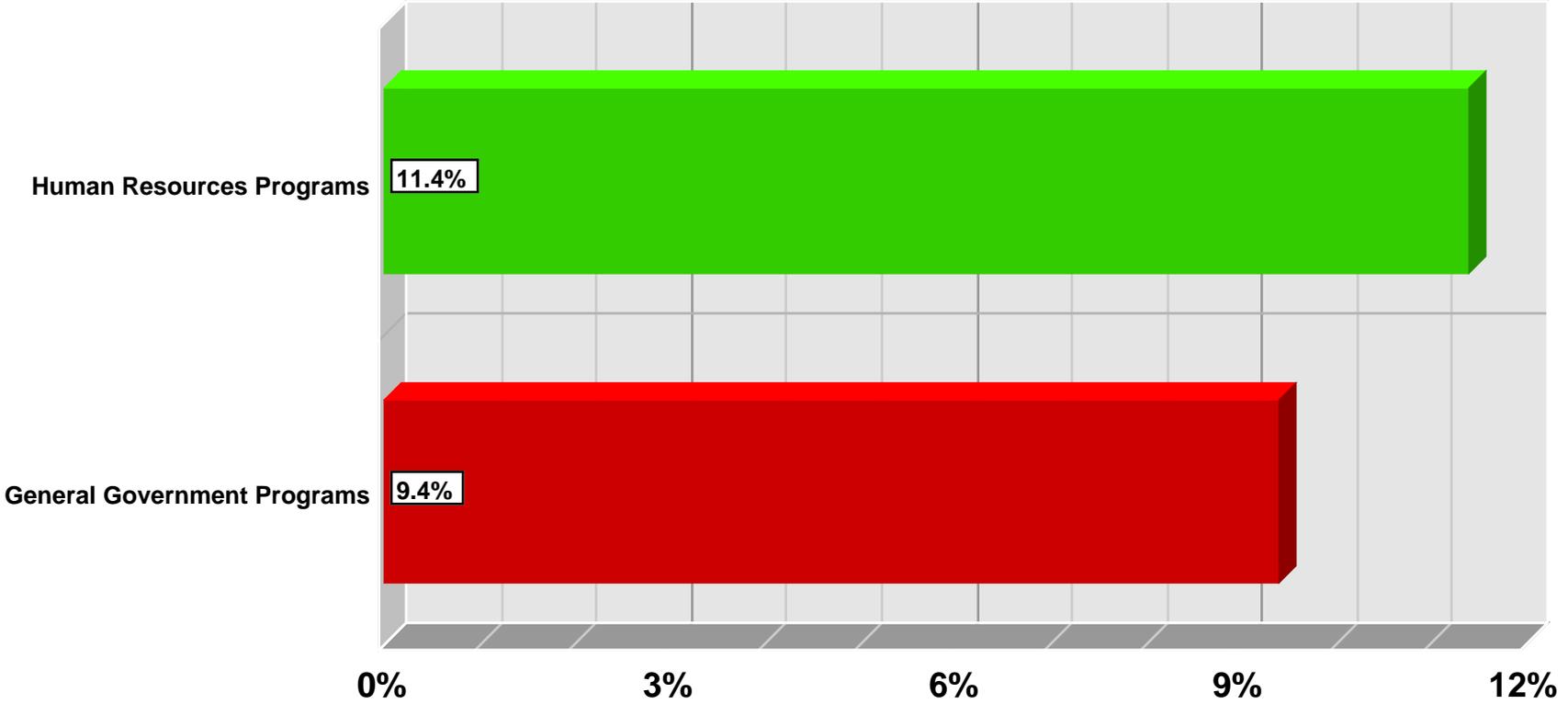


(89a) How satisfied are you with elder care programs:



■ Significantly High Comparison

■ Neutral Comparison

■ Significantly Low Comparison