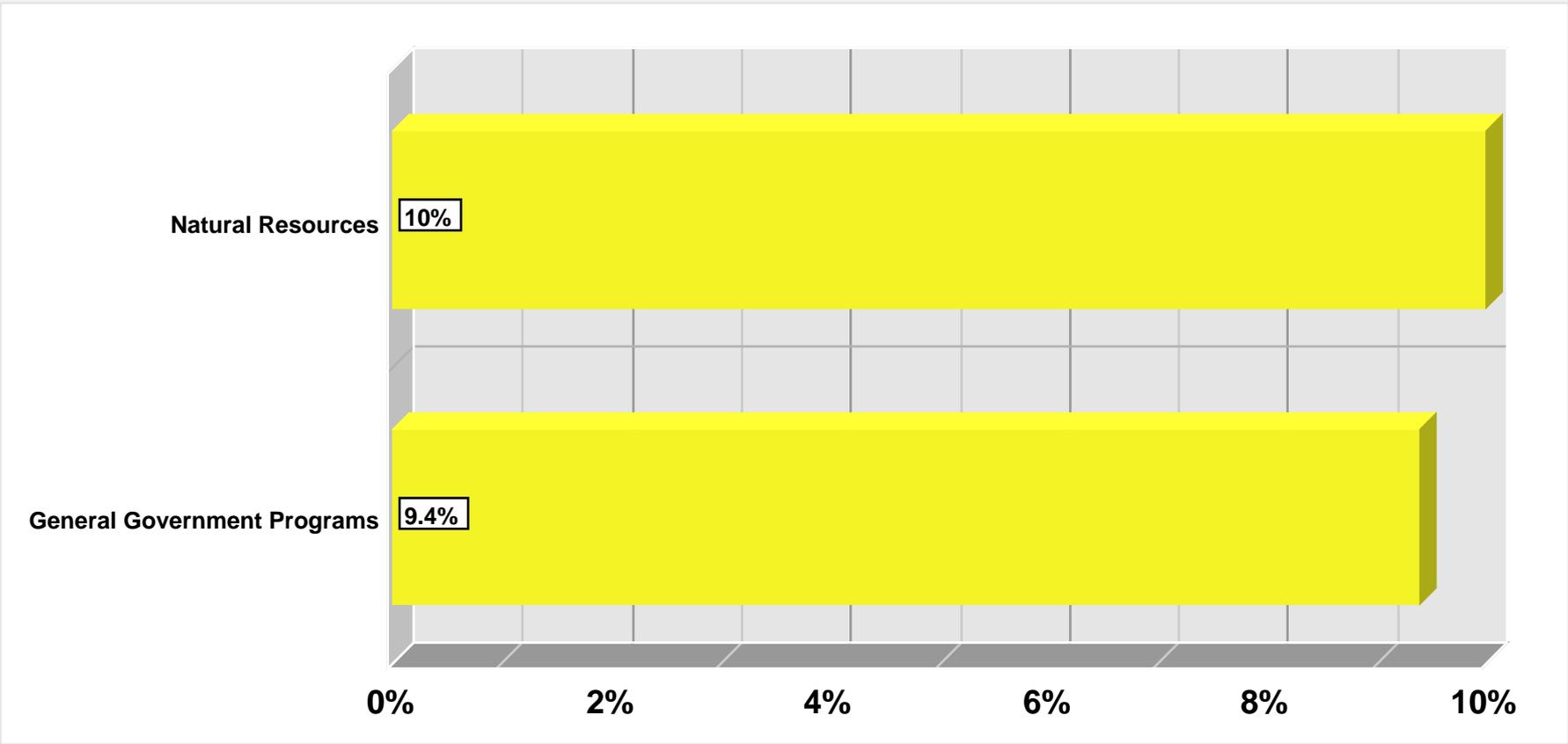


# (89a) How satisfied are you with elder care programs:



■ Significantly High Comparison      ■ Neutral Comparison      ■ Significantly Low Comparison