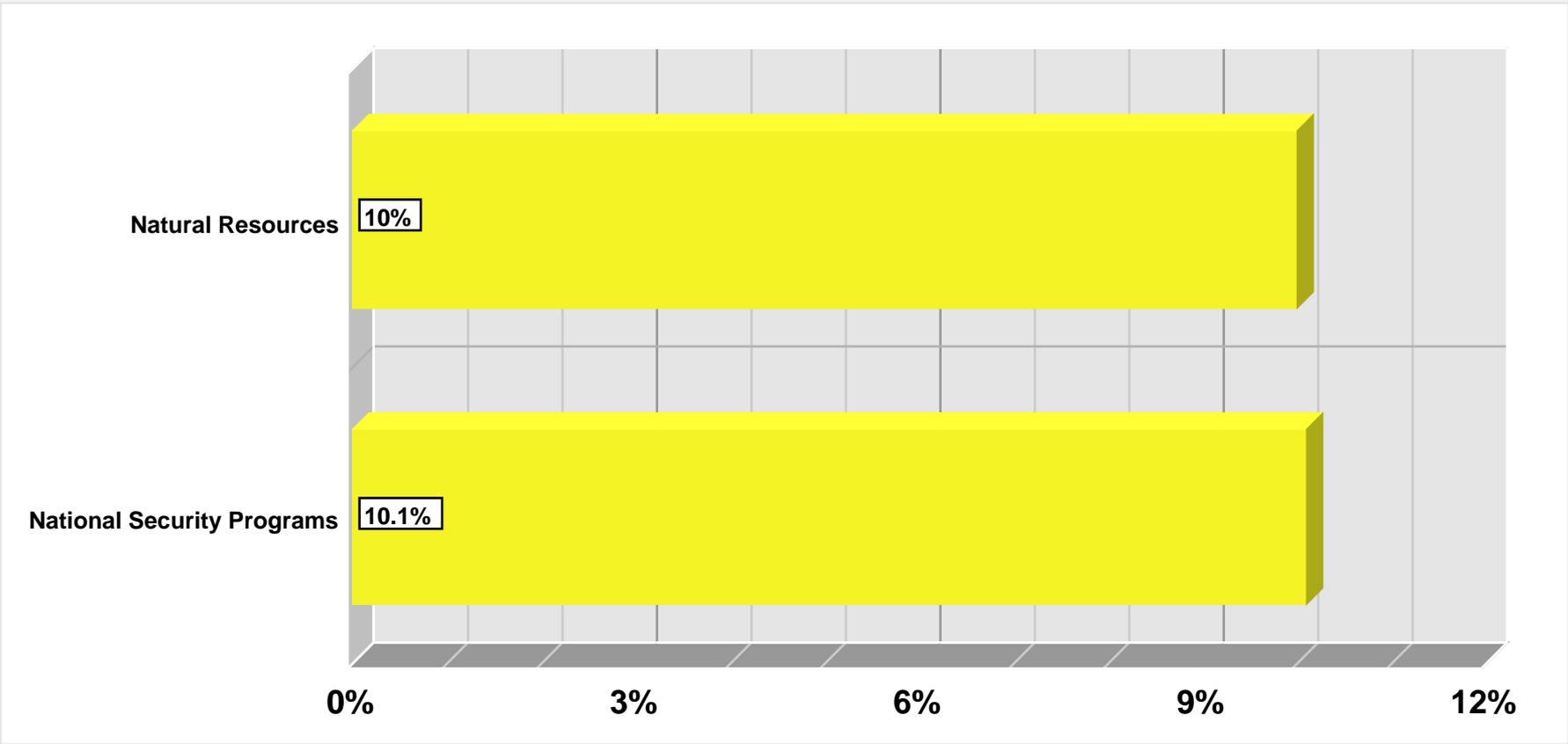


# (89a) How satisfied are you with elder care programs:



■ Significantly High Comparison    ■ Neutral Comparison    ■ Significantly Low Comparison