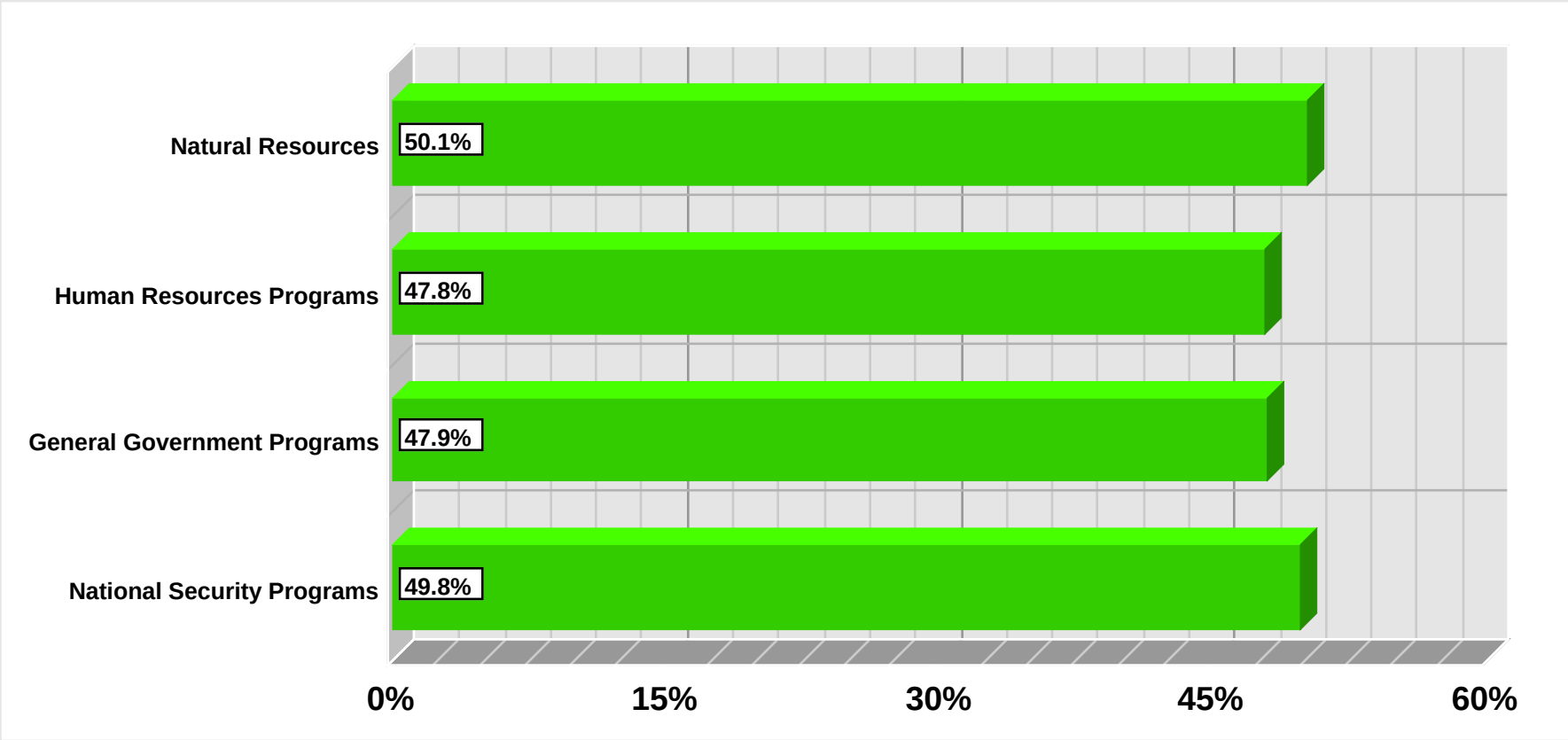
(22) Supervisors/team leaders are receptive to change.



Positive Responses