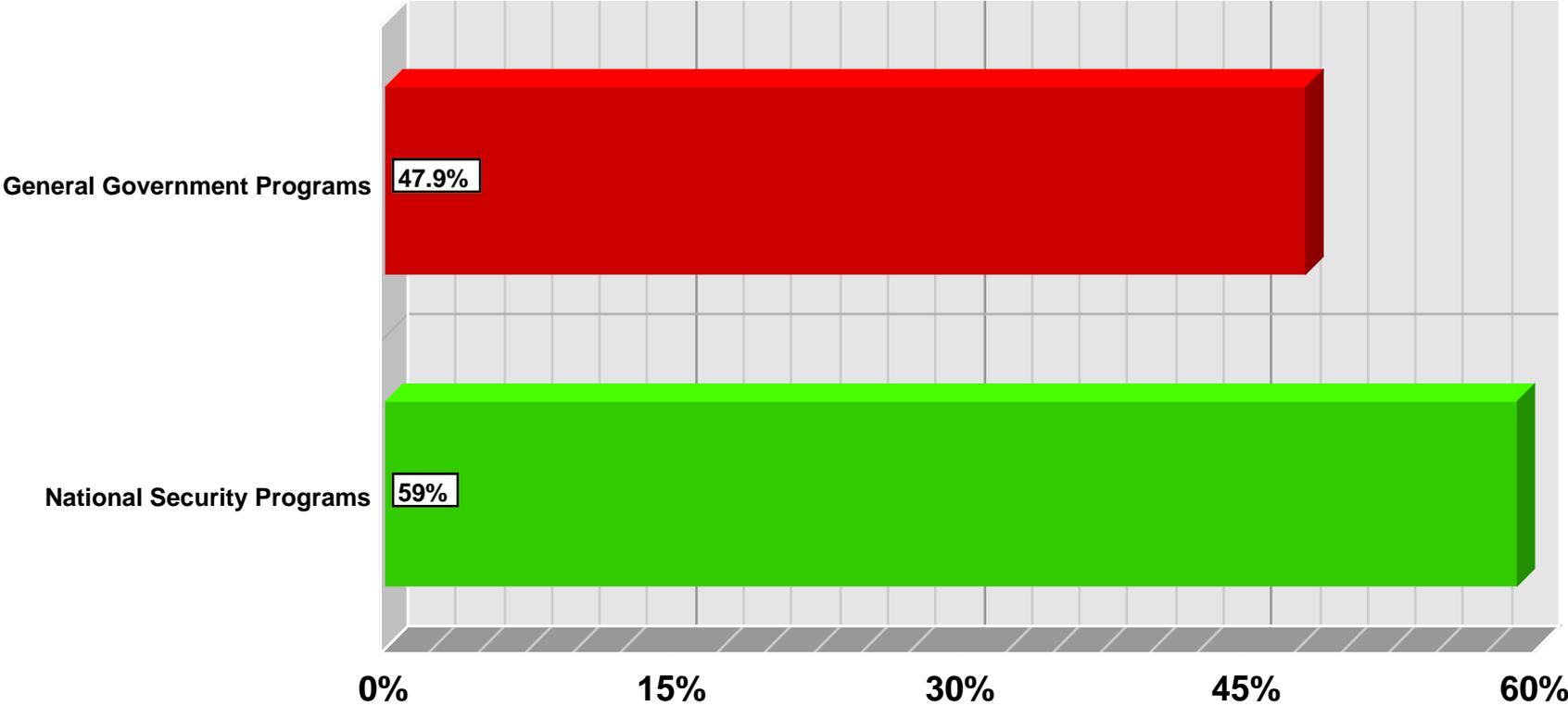


(3) Products and services in my work unit are improved based on customer/public input.



■ Significantly High Comparison

■ Neutral Comparison

■ Significantly Low Comparison