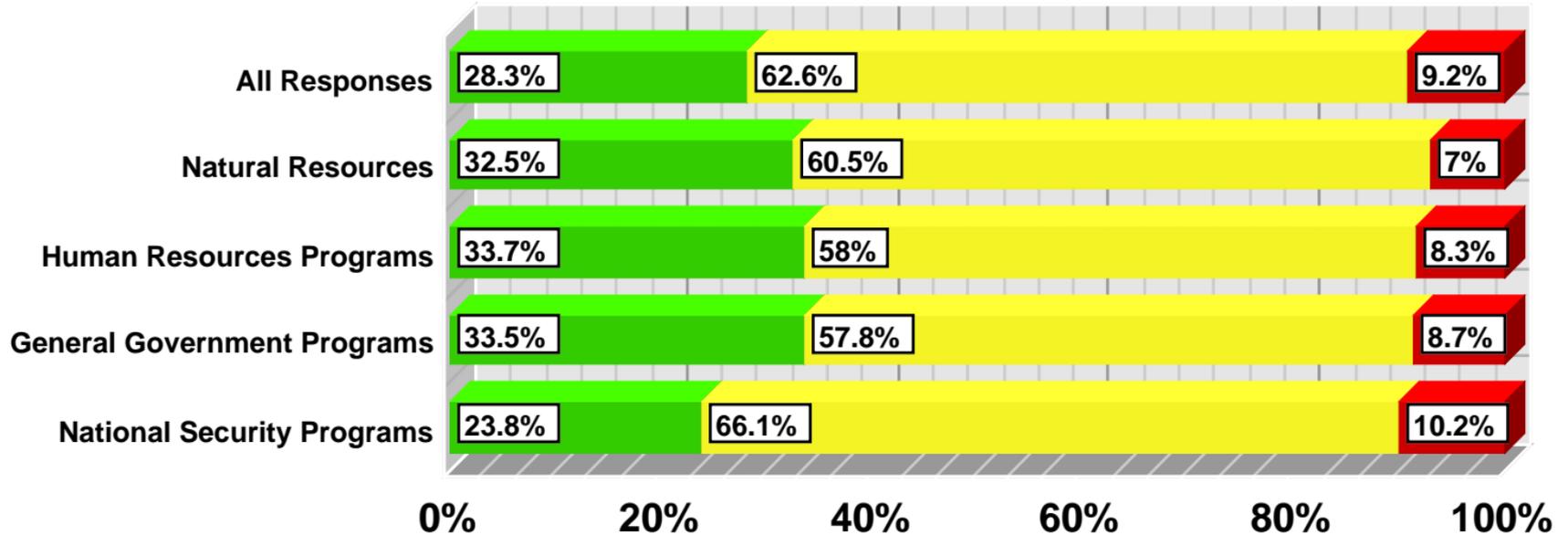


(86a) How satisfied are you with employee assistance programs:



■ Positive Responses

■ Neutral Responses

■ Negative Responses