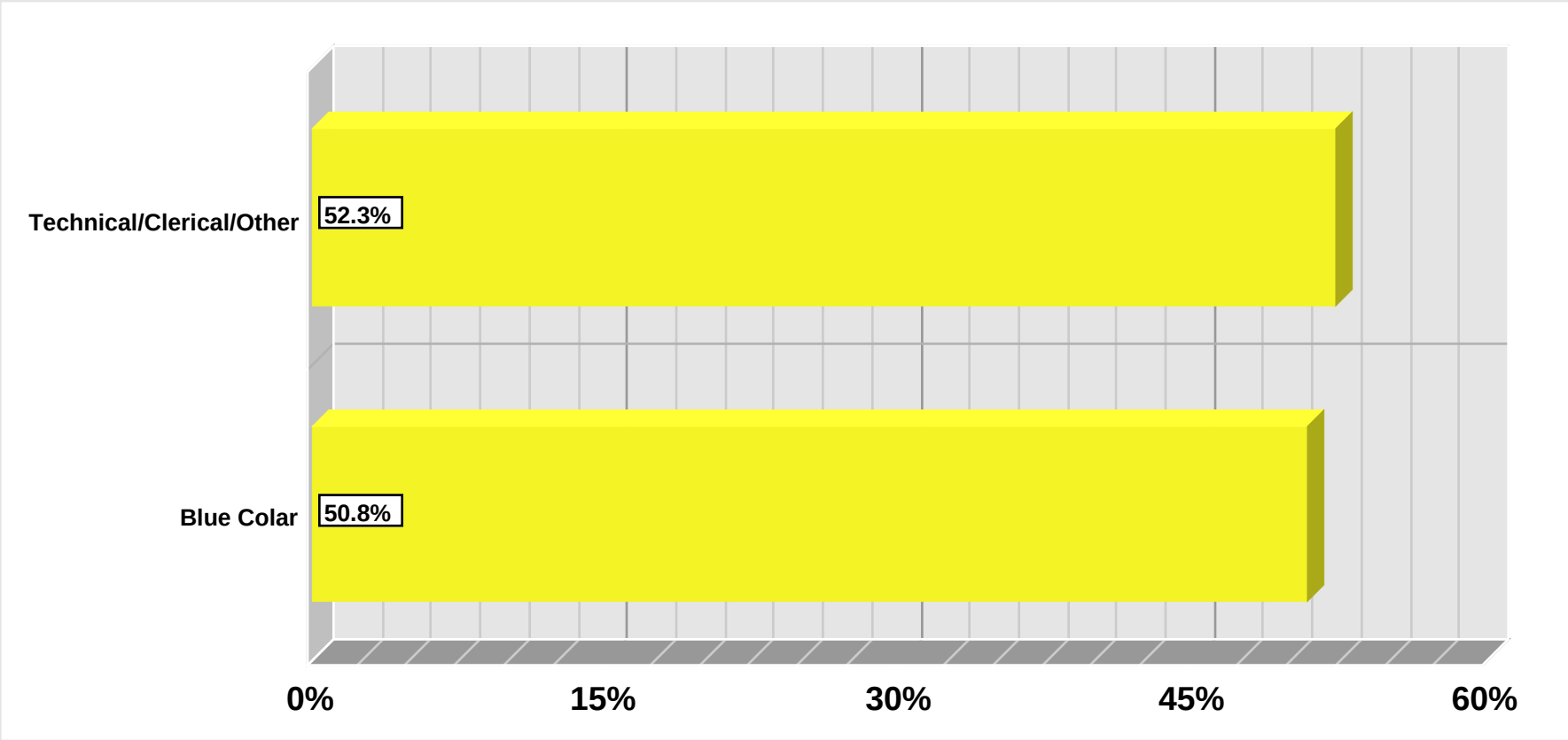
(3) Products and services in my work unit are improved based on customer/public input.



Significantly High Comparison | Neutral Comparison | Significantly Low Comparison