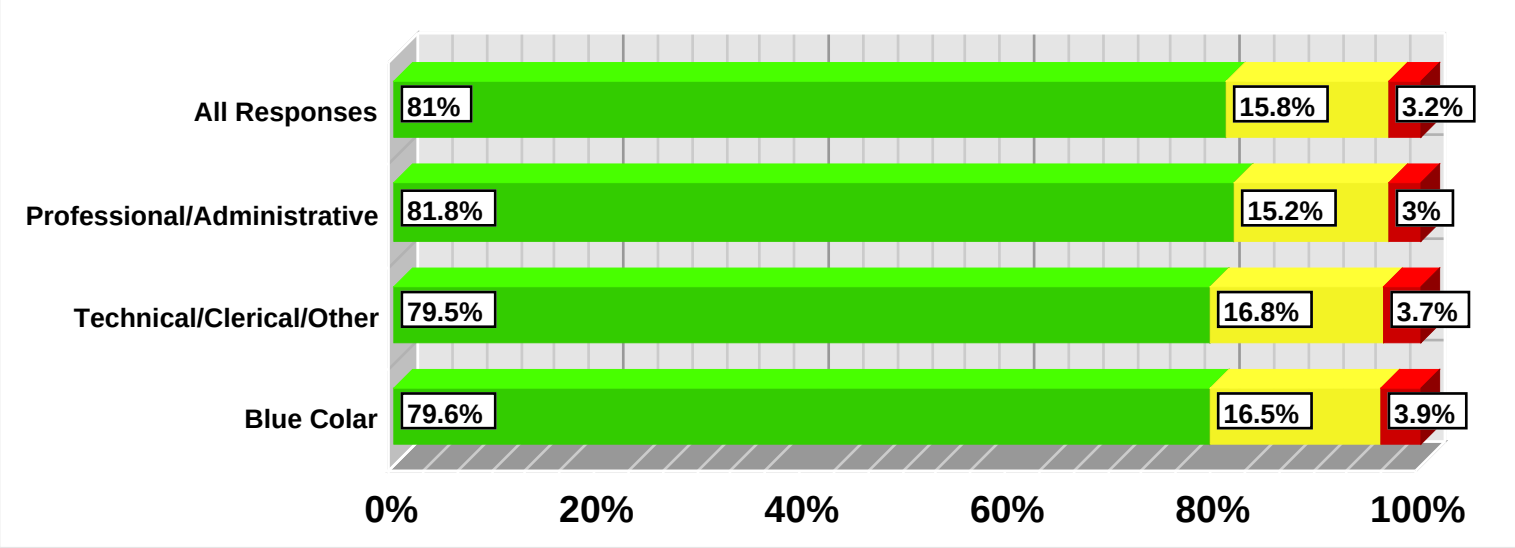(61) How would you rate the overall quality of work done by your work group?