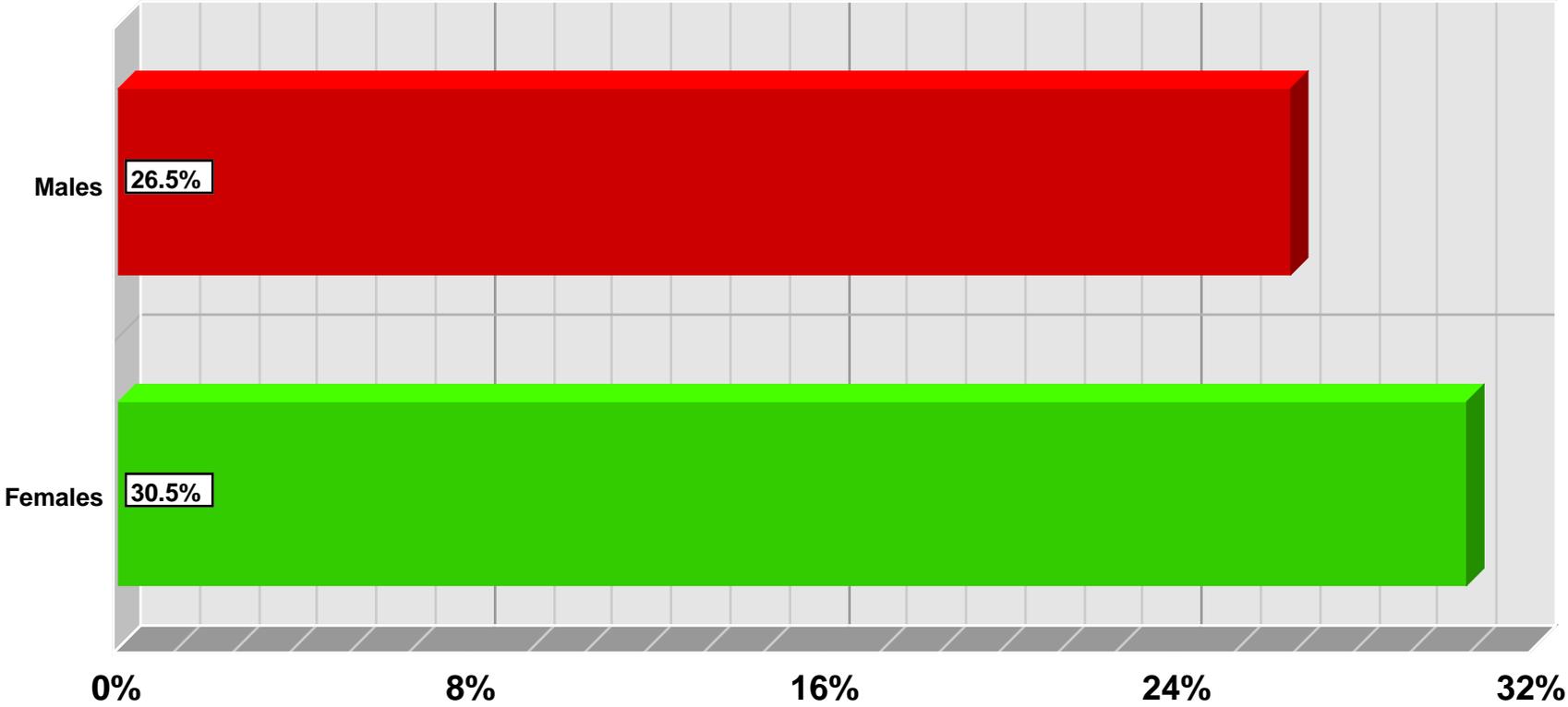


(86a) How satisfied are you with employee assistance programs:



■ Significantly High Comparison ■ Neutral Comparison ■ Significantly Low Comparison