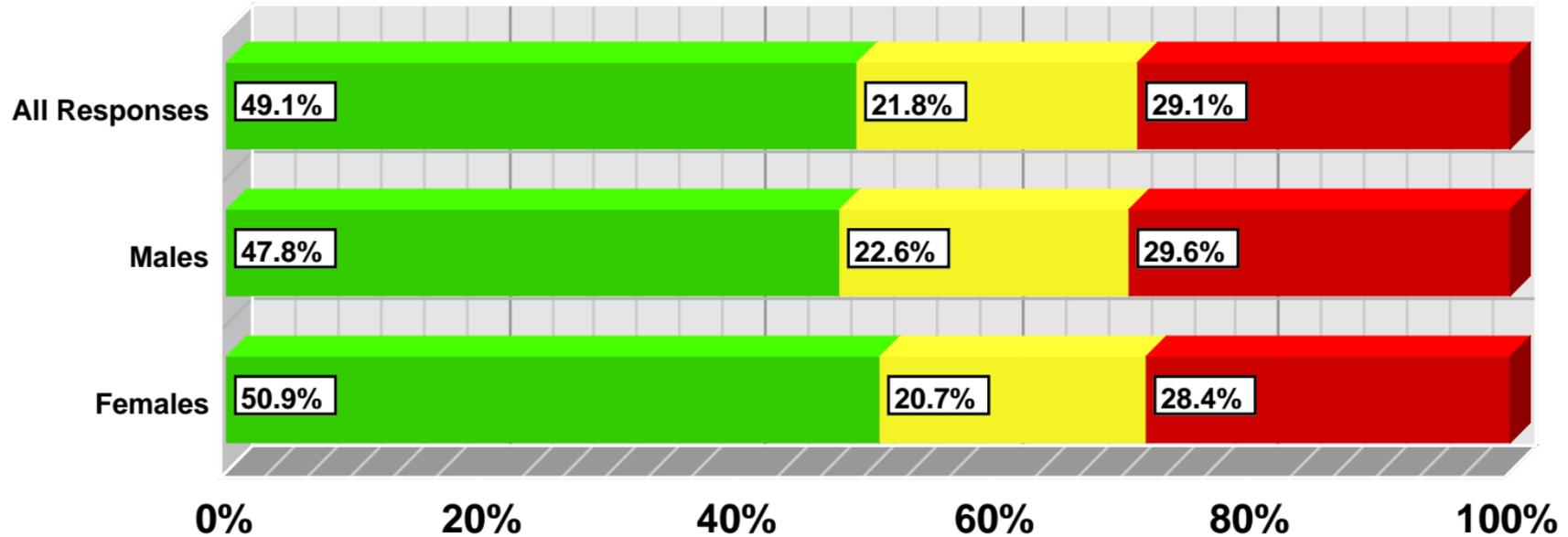


(22) Supervisors/team leaders are receptive to change.



■ Positive Responses

■ Neutral Responses

■ Negative Responses