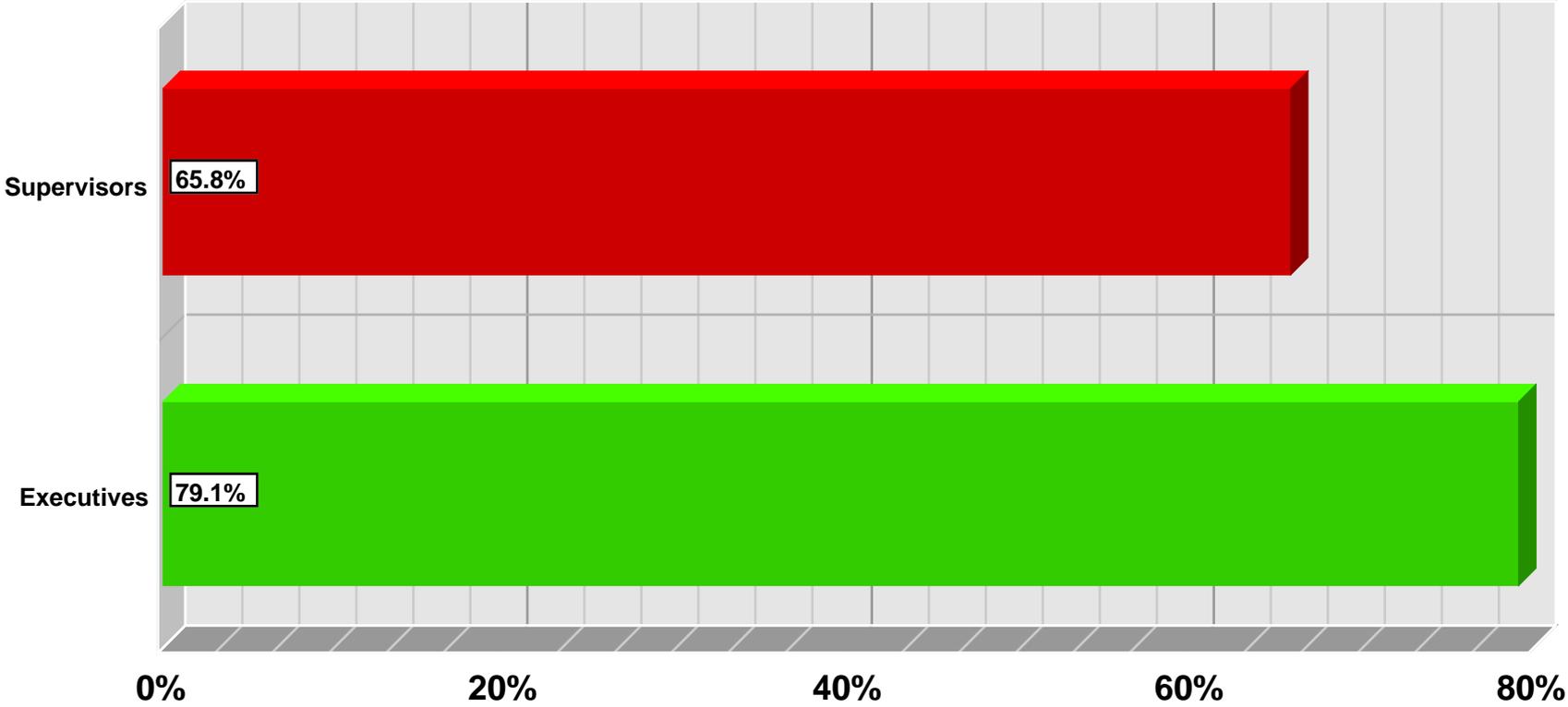


### (3) Products and services in my work unit are improved based on customer/public input.



■ Significantly High Comparison    ■ Neutral Comparison    ■ Significantly Low Comparison