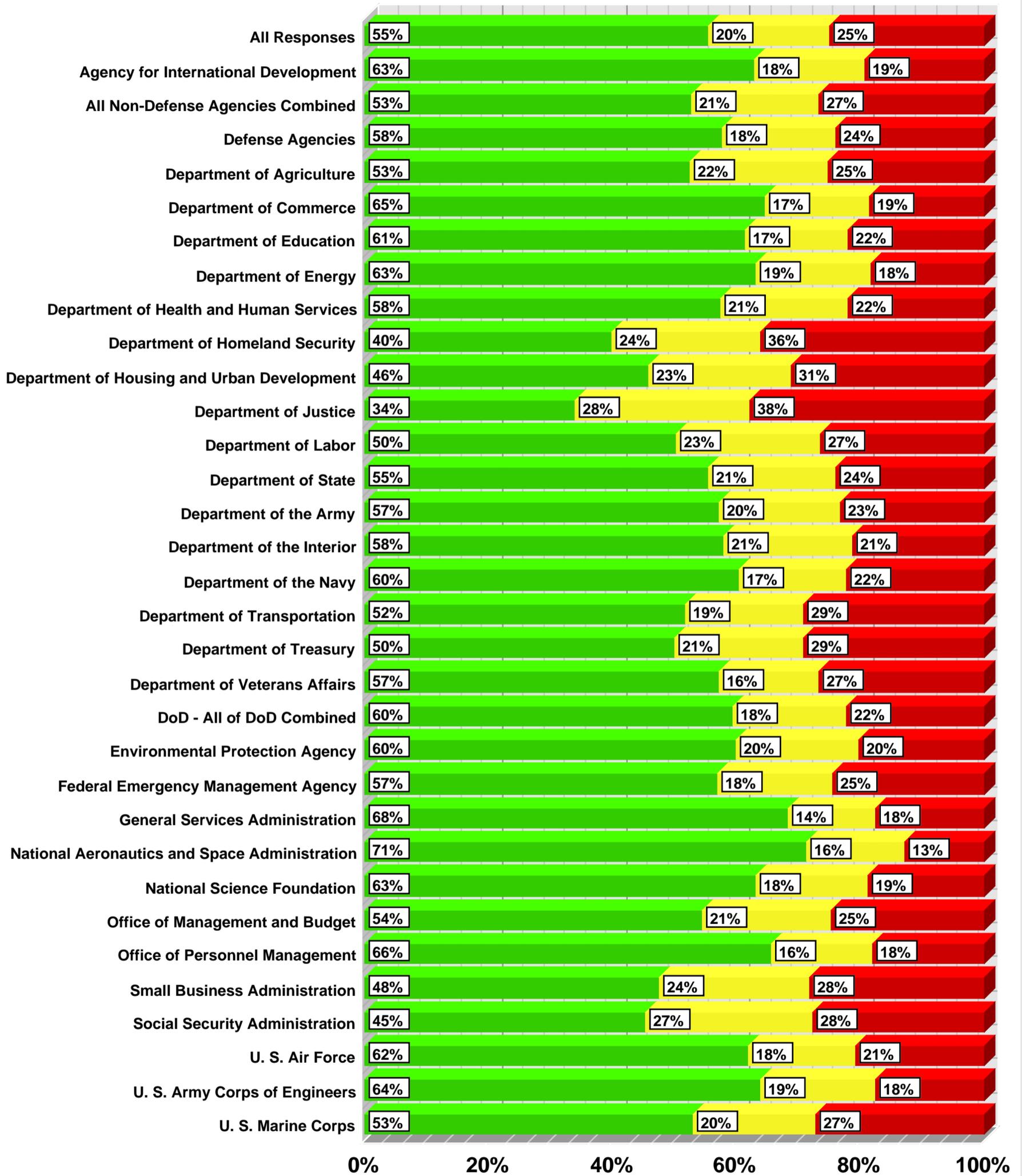


(3) Products and services in my work unit are improved based on customer/public input. – (Agencies compared to All Responses)



■ Positive Responses

■ Neutral Responses

■ Negative Responses