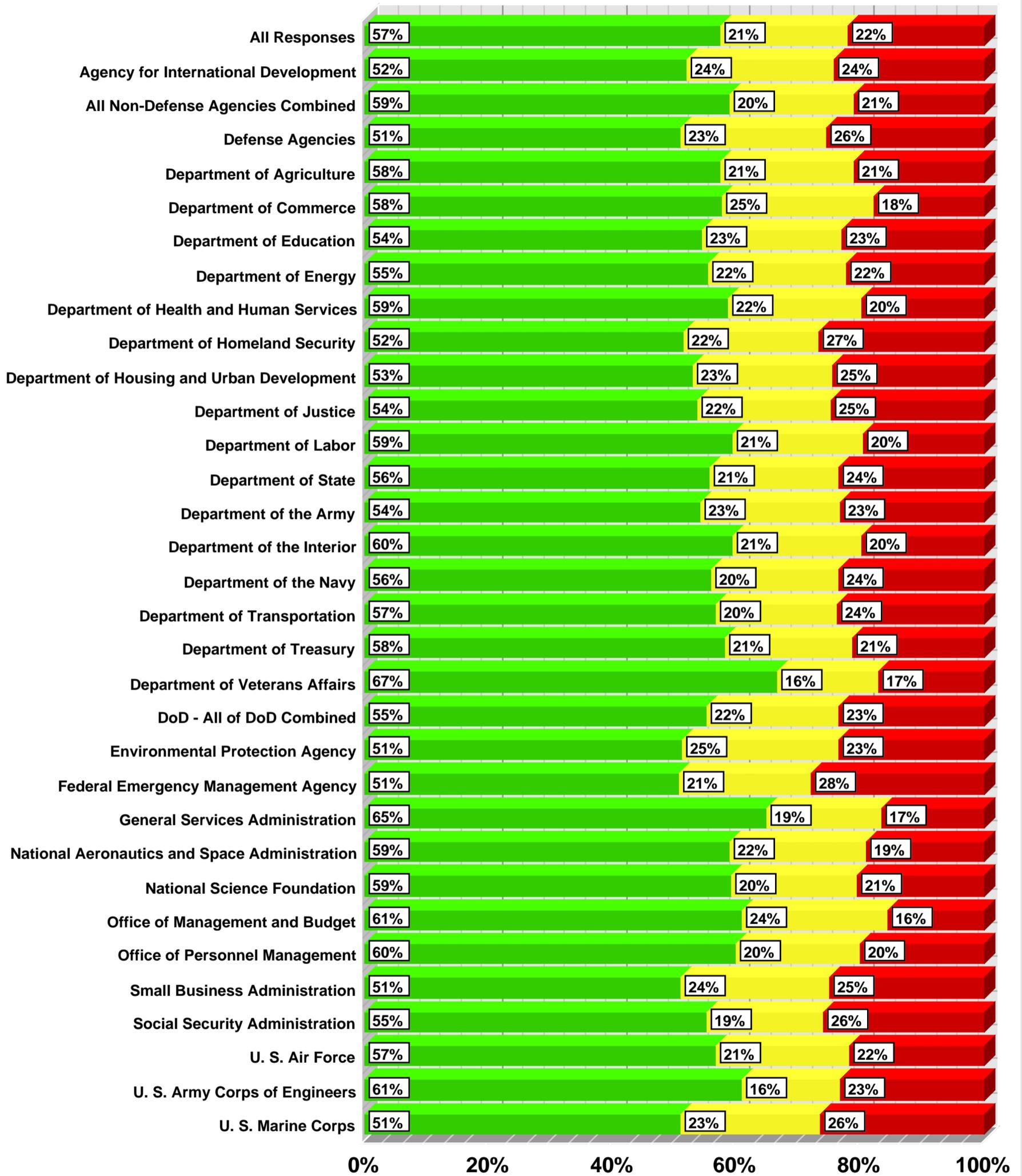


(8) The skill level in my work unit has improved in the past year. – (Agencies compared to All Responses)



■ Positive Responses ■ Neutral Responses ■ Negative Responses