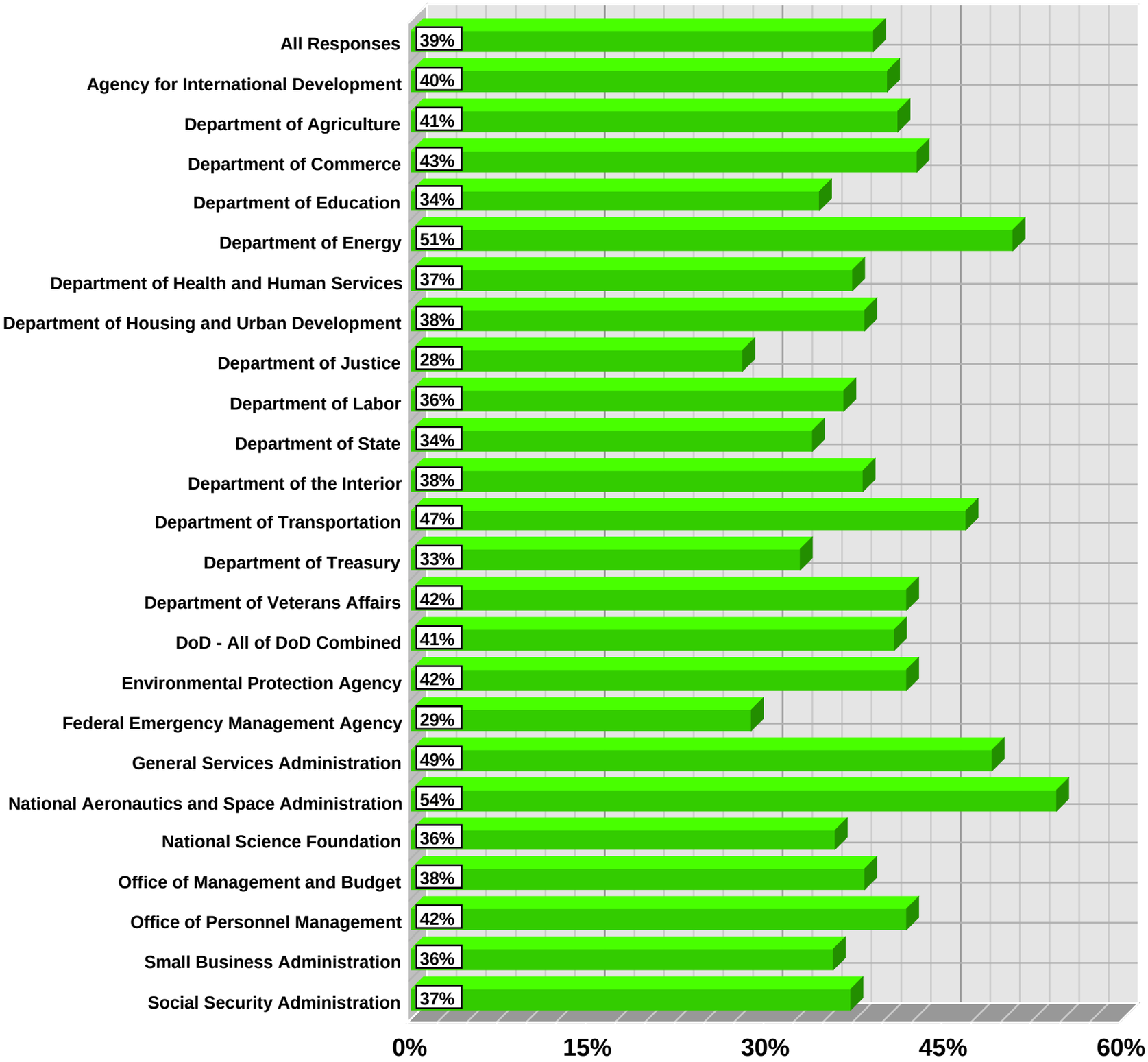
(21) Employees have a feeling of personal empowerment and ownership of work processes. – (Minority Only)



Positive Responses for Minority