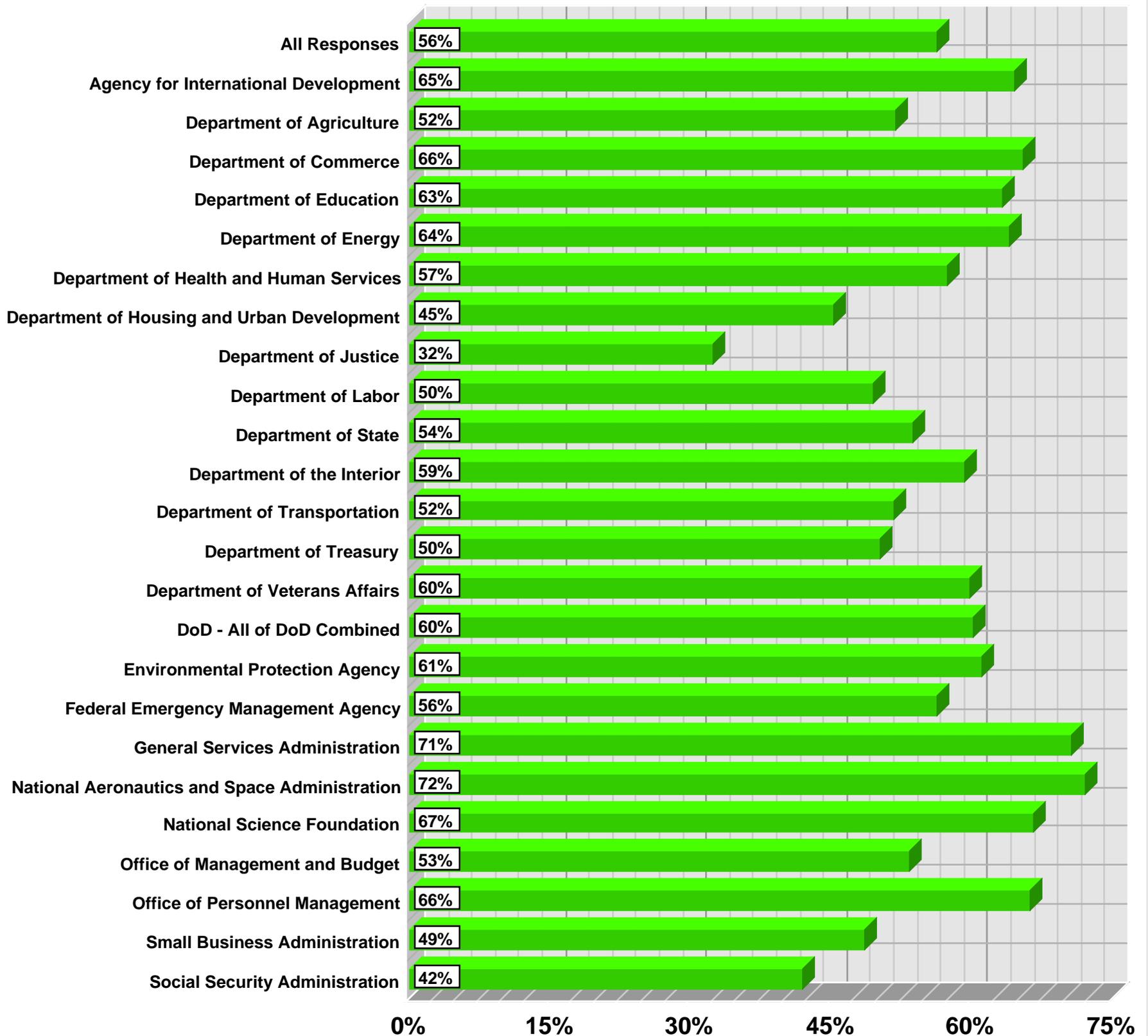


(3) Products and services in my work unit are improved based on customer/public input. – (Non-Minority Only)



■ Positive Responses for Non-Minority