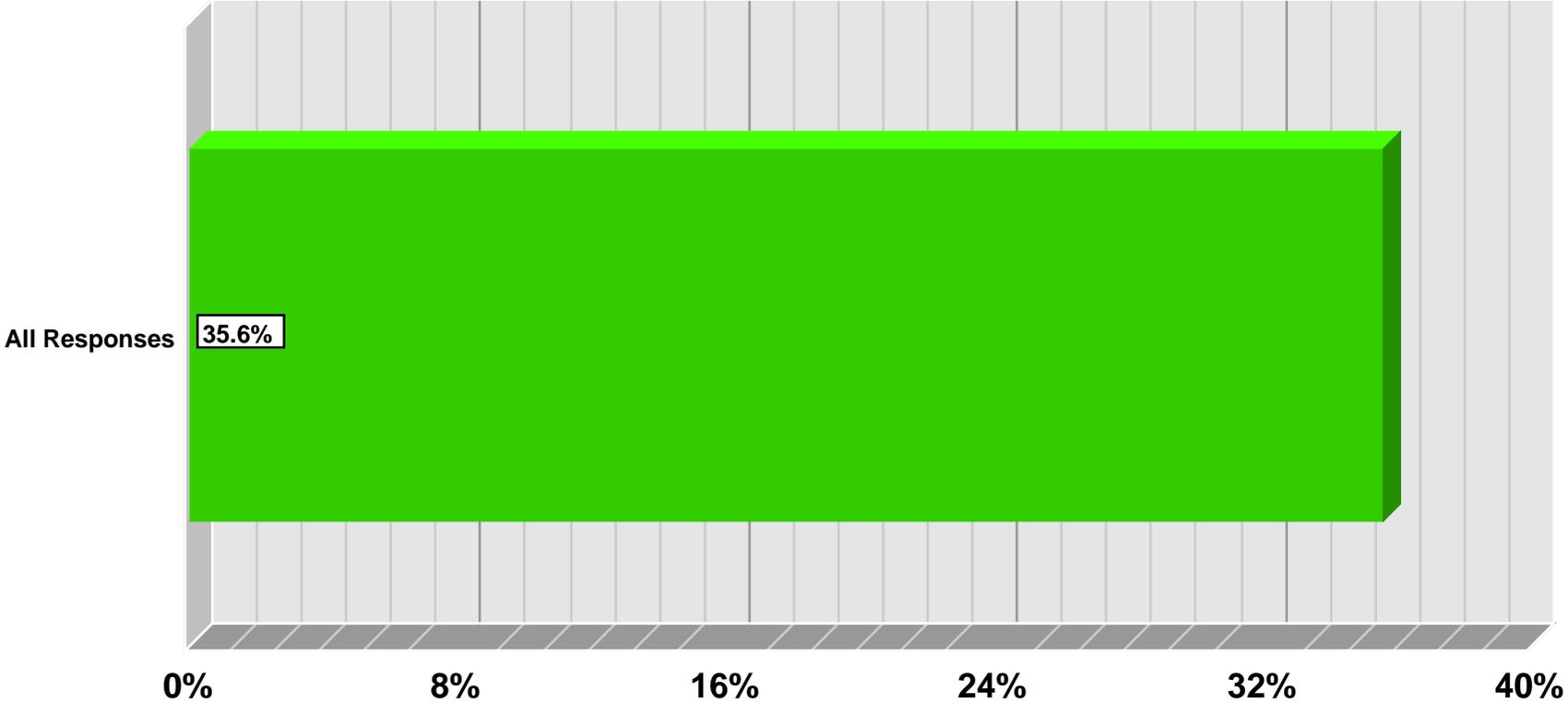


(21) Employees have a feeling of personal empowerment and ownership of work processes. – (General Government Programs Only)



■ Positive Responses for General Government Programs