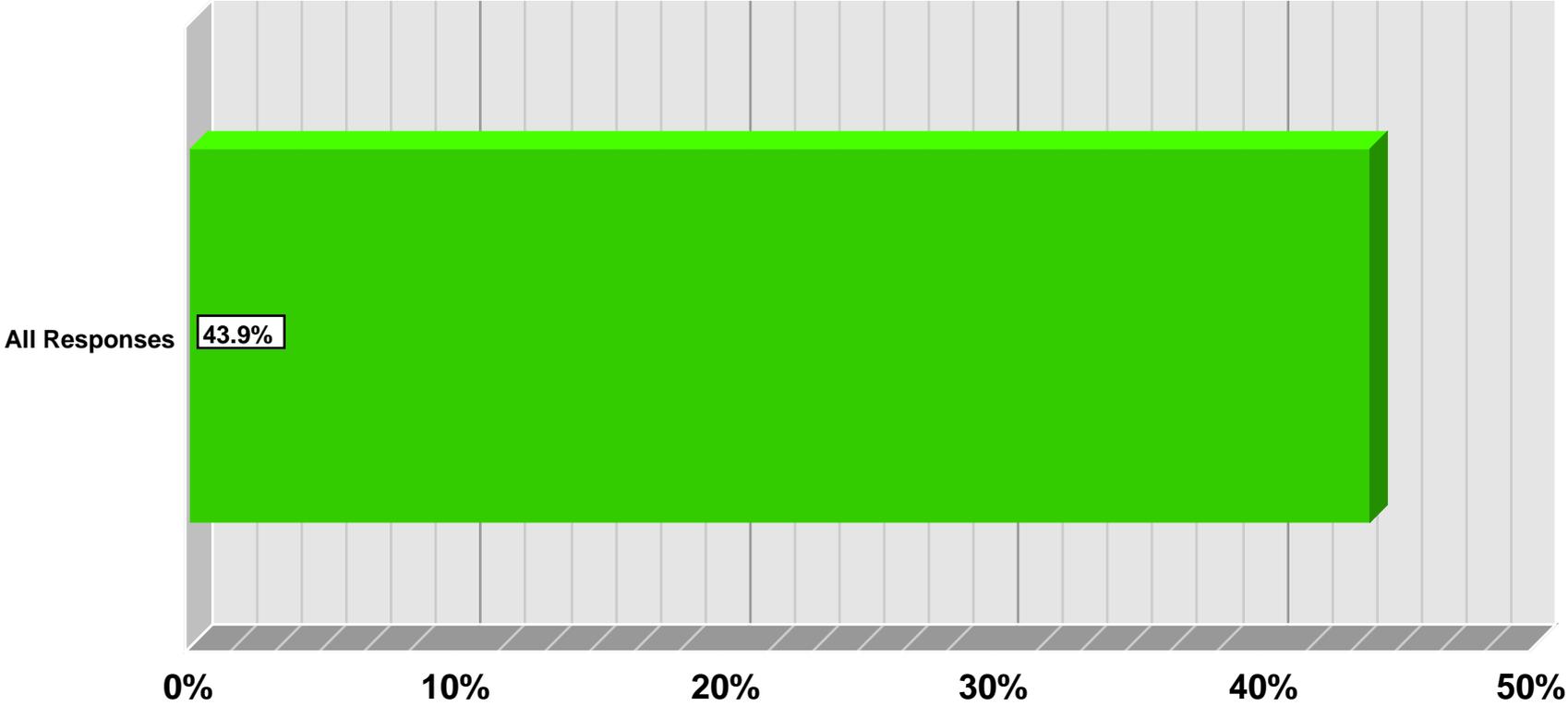


(25) Complaints, disputes or grievances are resolved fairly in my work unit. – (General Government Programs Only)



■ Positive Responses for General Government Programs