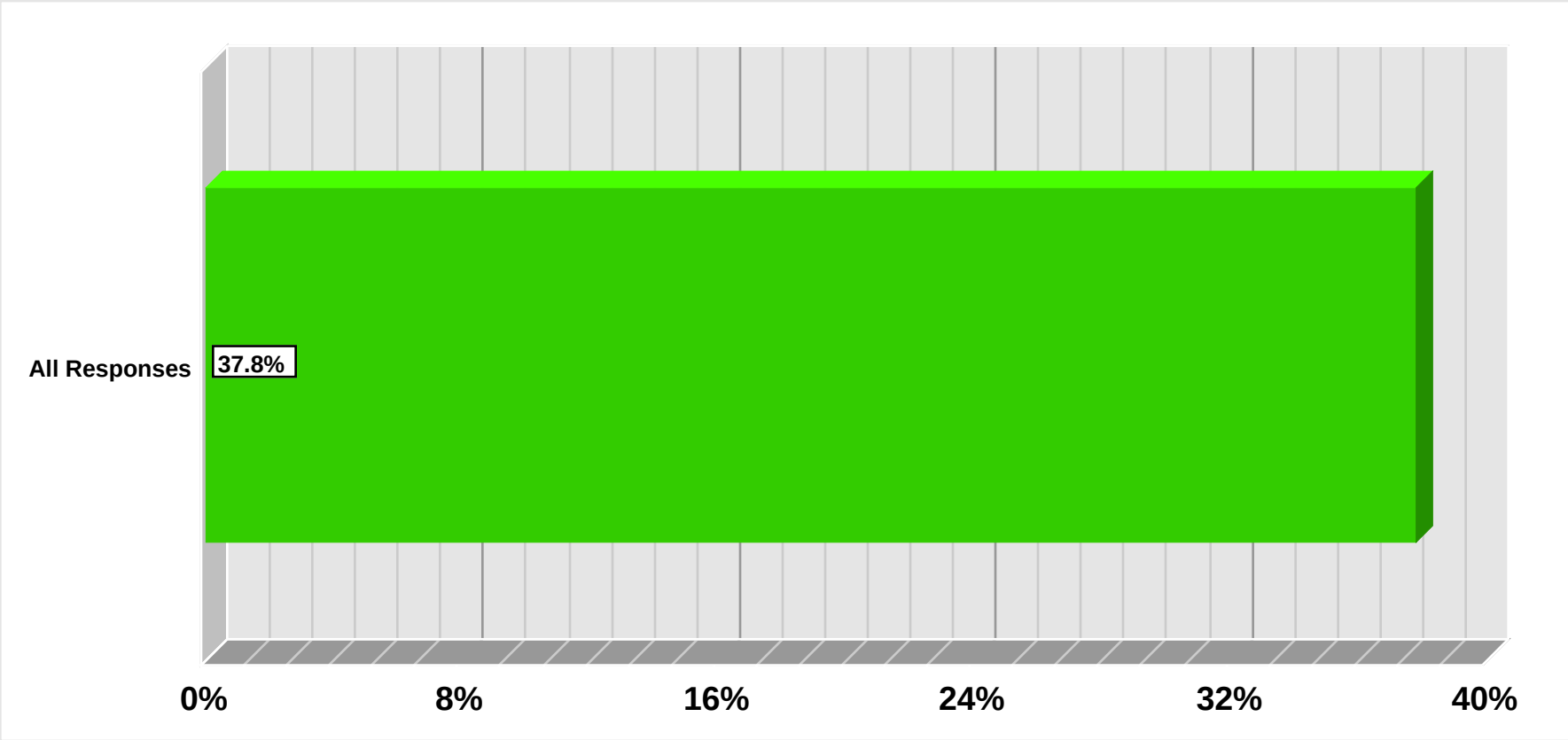
(21) Employees have a feeling of personal empowerment and ownership of work processes. - (Technical/Clerical/Other Only)



Positive Responses for Technical/Clerical/Other