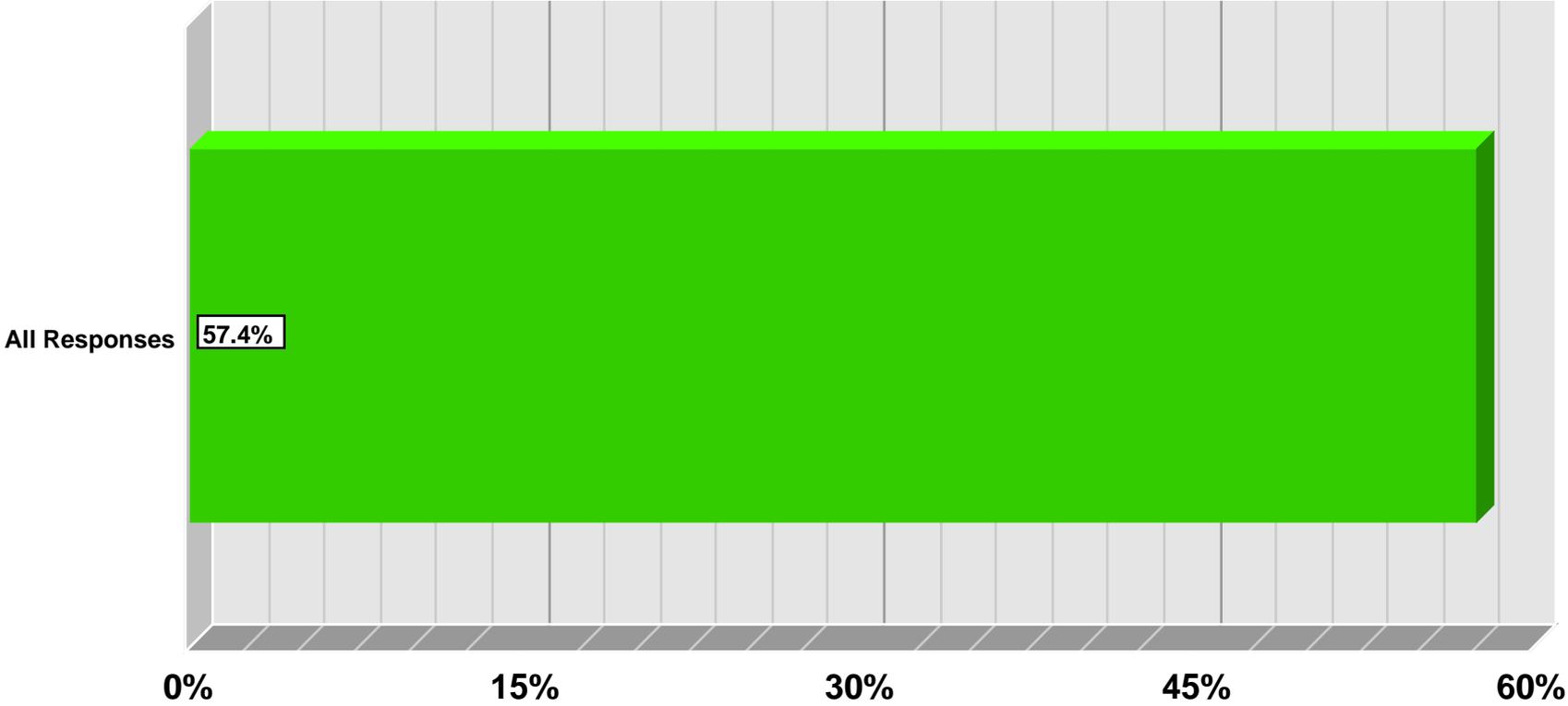


(3) Products and services in my work unit are improved based on customer/public input. – (Professional/Administrative Only)



■ Positive Responses for Professional/Administrative