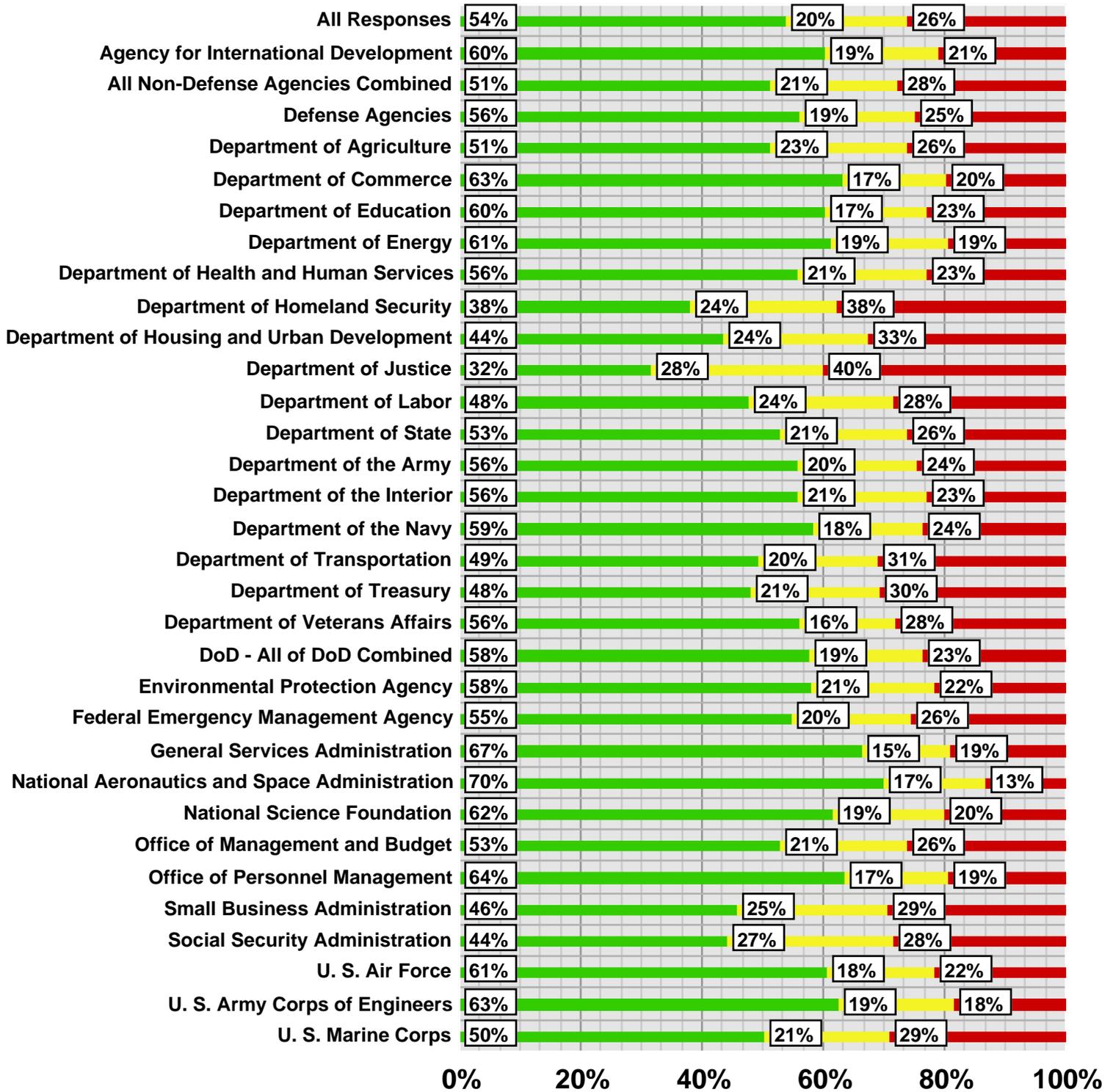


### (3) Products and services in my work unit are improved based on customer/public input. (All Agencies -- Non-Supervisors)



■ Positive Responses

■ Neutral Responses

■ Negative Responses